

Redcar and Cleveland maps out data services; Redcar and Cleveland Borough Council selects ESRI (UK)

Contributed by ESRI UK
30 May 2006

30 May 2006, Aylesbury – Redcar and Cleveland Borough Council has selected ESRI (UK), a provider of enterprise Geographic Information Systems (GIS) in the UK, to supply software for its corporate GIS.

{mosaddphp:mega.php}

The corporate GIS, which is being rolled out across the council from April will give 1000 employees access to centrally held, up-to-date spatial information, including addresses and information relating to all local properties and services. Liberata is developing the corporate GIS using ESRI software and its own team of data technicians to support the system with the Council and train the users.

The corporate GIS will link with Redcar and Cleveland's Customer Relationship Management (CRM) system, ensuring all incoming citizen service requests can be quickly located geographically.

Councillor Glyn Nightingale, Cabinet Member for Corporate Resources, Redcar and Cleveland Borough Council said: "By implementing the corporate GIS developed by Liberata and council stakeholders, our employees and citizens will be able to access up-to-date information in a spatial format, saving time and money. The Partnership chose ESRI as we wanted a system that would be compatible across the Council and with other local authorities that uses ESRI software."

Liberata have selected parts of ESRI's (UK) product suite including ArcSDE which centralises the spatial datasets with datasets across the Council into a corporate database, ensuring all information is centrally held. The data is created, checked and verified using ESRI's ArcView desktop software.

The corporate GIS uses ESRI's ArcIMS product giving all employees and councillors access to local property information over the Council's corporate GIS and other data including Census demographics, flooding and street works.

Visitors to Redcar and Cleveland's website (www.redcar-cleveland.gov.uk) looking for information on local facilities such as leisure centres, parks, schools, community centres, council offices can retrieve maps giving the citizen an idea of where these facilities are in relation to each other and their postcode.

About ESRI (UK)

ESRI (UK) is part of the global ESRI network. With the single, largest pool of GIS expertise in the UK, the company is the technical authority on GIS. ESRI (UK) provides solutions, technology and services including off the shelf applications built on the ArcGIS software suite and an extensive range of consulting and training services.

Its offerings meet a range of business needs in different markets including Business, Local & Central Government, Public Safety, Utilities and Telecommunications, as well as catering for system integrators and application developers through the ESRI Developer Network.

ESRI (UK)'s customers include Westminster City Council, Sevenoaks District Council, and Leeds City Council. For further information visit www.esriuk.com